

## salon appointment Cancellation policy and deposits

- In order to secure your appointments, all new clients are required to place a deposit of 50% of the booking service.
- We understand that sometimes life happens and you may need to change your schedule. We kindly ask that you give us 24 hours notice if you would like to cancel your appointment.
- If 24 hours notice is not given, you will be charged 50% of your service fee.
- Missed appointments or "no shows" are subject to a charge in the amount of the full service.
- Cancellations and "no shows" leave gaps in our schedules that cannot be filled without a timely notice. This notification courtesy enables us to schedule another client and, in turn, maintains a higher availability of services for you as well as others.
- Due to scheduling commitments to other clients' schedules, we may need to reschedule any appointment for which you are more than 15 minutes late. We hope you understand the need for these policies. If you have any questions.

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